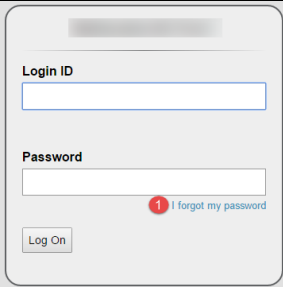
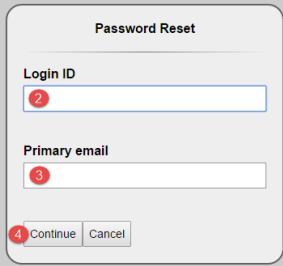
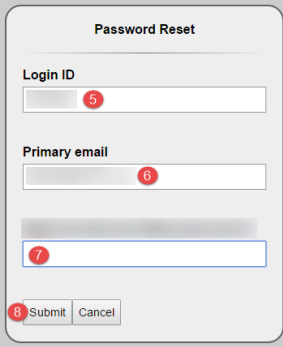
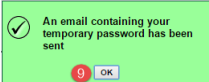




# Resetting a Password or Enabling a Disabled Account

<p>1. Click on the “I forgot my password” hyperlink</p>	
<p>2. Enter your MyEd BC Login ID 3. Enter your Primary email for MyEd BC 4. Click on the Continue button</p>	
<p>5. Confirm your Login ID 6. Confirm your Primary email 7. Enter the answer to your security question 8. Click on the Submit button</p>	
<p>9. Click the OK button in the confirmation dialog box</p>	
<p>10. An email sent from sysadmin@myeducation.gov.bc.ca will be sent to your MyEd BC Primary email address 11. Use the temporary password provided to log in to the portal.</p>	